

**sentio**  
RENEWABLE SURFACES



[sentio.com.au](https://sentio.com.au)



**CARE &  
MAINTENANCE**

# Care & Maintenance

## Sentio Care Options

Caring for your Sentio Renewable Surface is easy. In most cases, only routine cleaning is required. Always begin with the mildest solution and method before moving to a more thorough clean if needed.

## Sentio Prevention Tips

As with anything, prevention is better than cure. With Sentio you can take comfort in knowing that should your benchtop surface be accidentally damaged, all but the most severe damage is repairable on site.

## Your Colour of Sentio

Although Sentio Renewable Surface is a material with unique properties, it has similar attributes to other materials when it comes to dark or higher pigmented colours. As with most materials, dark or higher pigmented colours of Sentio are more sensitive and tend to show wear and tear more easily.

Light scratching is considered normal wear and tear. If you've chosen one of these dark or higher pigmented colours, please carefully read the tips for preventing cuts and scratches.

Prevention Tips		
Preventing Cuts & Scratches	Treat your Sentio Renewable Surface surface as you would a fine timber. To avoid unnecessary marks Sentio should not be used as a cutting surface.	Always use a separate cutting board. Avoid sliding items across the surface particularly on dark or highly pigmented colours (e.g oven trays, cookware, etc).
Preventing Excessive Heat Damage	Although Sentio resists high temperatures, hot pans and heat emitting appliances (eg electric frying pans) should not be placed directly on a Sentio surface. Heat damage is not covered by your warranty.	Always use a heat pad or trivet (with rubber feet) for hot cookware or leave cookware to cool first. Never put hot pans, in particular cast iron pots or hot casserole dishes directly on a Sentio solid benchtop. Such heat can damage any surface.
Preventing Other Damage	Be aware of what your Sentio surface has been exposed to. Harsh chemicals may damage the surface (eg paint removers, oven cleaners, etc)	Flush harsh chemicals with plenty of immediately. Use non-acetone based nail removers to remove most types of nail polish.
Preventing Excessive Heat Build-up/ Reflection	Modern appliances reach higher temperatures quicker and often hold heat longer. In addition, certain cooking methods may cause heat to reflect onto your benchtop leading to heat build-up that may damage your surface.	<p>Always use the correct size pan for the burner. Place it centrally. A pan that protrudes over the Sentio itself will result in heat being reflected onto the Sentio Renewable Surface, possibly leading to unnecessary heat damage. This is particularly important for gas cooktops containing a wok burner. Remember, a wok burner is designed for a wok, not flatbottom saucepans.</p> <p>Do not use two burners as one (e.g. for a large flat-bottomed cast iron pan) as it has the same effect.</p> <p>To reduce heat, turn the burner down instead of pulling the utensil partially off the heat source.</p> <p>Please follow these guidelines, as damage caused by excessive heat is not covered by your warranty.</p>

# Care & Maintenance

## Routine Clean

### Managing day-to-day food spills

After food preparation and cooking simply wipe your Sentio surface with a damp sponge or microfibre cloth. Thanks to the non-porosity of Sentio, this will hygienically clean your Sentio Renewable Surface.



### Most dirt & grime

Use soapy water along with a damp sponge or microfibre cloth. Rinse clean.



### Water marks

Wipe your surface with a damp sponge or cloth and towel dry. Hard water leaves visible water marks on Sentio, just as on glassware, which is why it should be wiped dry with a soft cloth. If marks persist, try the method outlined under Deep Clean — Stubborn Stains.



## Deep Clean

### Stubborn stains

For more stubborn stains you will need to occasionally give your Sentio Renewable Surface a more thorough clean and refresh using a mild abrasive cleanser like Gumption®\* paste cleanser or Jif Cream cleanser. Firmly wipe your Sentio surface with a damp sponge or microfibre cloth and a mild abrasive cleanser using a wide circular motion. Always finish by rinsing and wiping your surface with a damp cloth or sponge.

### Light marks & scuffs

Most light marks and scuffs may be removed by wiping your surface firmly with a damp sponge or microfibre cloth and a mild abrasive cleanser. However, if this technique fails to work, please view our online care and maintenance video series at [sentio.com.au](http://sentio.com.au).